

# Feedback

You may wish to complete this feedback form and return it in the post to:

Sandwell Safeguarding Adults Board  
100 Oldbury Road  
Smethwick  
B66 1JE

Or, alternatively contact the Safeguarding Adults Board Manager, Deb Ward via email at [deb\\_ward@sandwell.gov.uk](mailto:deb_ward@sandwell.gov.uk) or by phone on **0121 569 5477** to give verbal feedback.

To improve the report next year can you please specify what information or areas you would like included:

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## Who can I tell my concerns to?

To make a Safeguarding Referral call:  
Enquiry Team - **0121 569 2266** or  
Out of hours - **0121 569 2355**

## SSAB Priorities for the Year Ahead 18/19

<b>Prevention</b>	<p>Work with partners to ensure there is collaboration on identifying learning and development needs and how they should be met.</p> <p>Review data collection methods with reference to learning and development.</p> <p>Develop a mandatory training offer..</p>
<b>Quality and Excellence</b>	<p>Develop a multi-agency audit tool.</p> <p>Continue to understand the implementation of making safeguarding personal and the impact for service users.</p> <p>Continue to work with all colleagues under the auspices of the 4 Boards arrangement as outlined in the partner protocol.</p>
<b>Protection</b>	<p>Ensure local policies and procedures continue to be written and reviewed in line with the West Midlands procedures.</p> <p>Launch the Safeguarding Adult Review Procedures.</p> <p>Arrange for Safeguarding Adult Reviews to be undertaken as required, produce report and action plans and identify learning.</p>

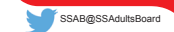
Sandwell Safeguarding Adults Board

# ANNUAL REPORT

## Flyer 2017-18



Sandwell Safeguarding Adults Board



# Introduction

This summary highlights some of the work undertaken by the Sandwell Safeguarding Adults Board 2017-18. The Board ensures all partner organisations work together to prevent abuse and to protect people if they are harmed or exploited.

During 2017-18 there was a total of 545 Safeguarding enquiries received by Adult Social Care. Of the customers using services living in Sandwell 91.0% of them said that the care and support services they receive helps them to feel safe.

There have been many developments and achievements in the last year and details can be found in the full Annual Report. For a copy please contact: Lisa Roberts on **0121 569 5471** or view on our website:

[www.sandwellsaab.org.uk](http://www.sandwellsaab.org.uk)

## Board Campaign

The current campaign 'See Something, Do Something' and the short film used to further promote this campaign, have improved everybody's understanding of safeguarding. This film is used as a standard tool in all of our training and has been adopted and used widely by our partners.

The film can be viewed by going to:

[www.youtube.com/watch?v=l1f0WZEuKno](http://www.youtube.com/watch?v=l1f0WZEuKno)

## Safeguarding is Everyone's Business

# SEE SOMETHING DO SOMETHING

Safeguarding is everyone's business



### SEE SOMETHING

If you are concerned that an adult with care and support needs is at risk of abuse or neglect and is unable to protect themselves

### DO SOMETHING

- In an emergency dial **999**
- Call Sandwell Council on **0121 569 2266**
- Out of hours **0121 569 2355**

## Sub-group Strategic Objectives - 2016/17

### Protection

Contribute and influence the strategic development of practice and undertake safeguarding adult reviews.

### Quality & Excellence

Continue to focus on effective delivery and high quality processes.

### Prevention

Continue to raise awareness of adult abuse communicating effectively with all partners and members of the public.